

WEB Access (For service Calls)



The end of forgotten calls!



A simple and effective tool for the requestor

REQUESTOR :

CREATE a service request within seconds.

STAY INFORMED at all times on the progress of the work by looking at a powerful and easy to use graphical interface.

ACCESS the complete history of all open and closed service call requests.

Manager/coordinator:

OPTIMIZE the time of your maintenance workers by letting the applicants enter their own Service Call requests by using a simple and easy to use web application.

GET FULL INFORMATION by tracking hours and costs.

Internal Management Solutions ...
Solutions tailored to your needs!

SPECIFIC ADVANTAGES

COMPLETELY configurable.

PERSONALIZE with your logo and colors.

SECURE user access with a unique login and password.

COMPLETE integration with the **Internal Maintenance** database.

SERVICE CALL
2014-000001

Description: Ventilation problem
Sender: George White
Receiver: George White
Priority: Important
Status: In progress
Classification: Service call
Execution Mode: Not important
Executant: Eric Anderson
Creation date: 2014-07-15 08:41:30
Date Closed:

Std Task No: 001-Ventilation

Customer
Novopro
101, Dixie Lane
Lorvington, Ontario, G1E 4R5

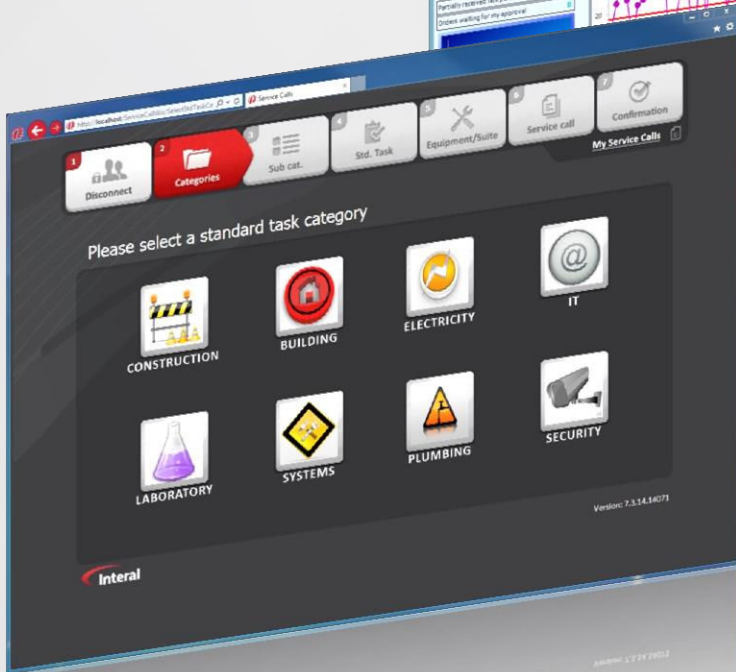
Requested by: Bill Preston
Requested for: Steve Chase
Location: Power group B1
Sector: North
Office: A-123
Phone: 418-555-9876 #45
Email: Bill@novopro.com

Equipment/Suite
Number: COMP_GAR-100
Description: Compressor Gardner Denver 100 Hp
Location: Power group B1
Division: Production
Group: Compressor

Check List:

Equipment Code	Description	Comments	Unit	Planned Qty	Repl. Qty

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POSSIBILITY to send to your mobile device.

AUTOMATIC routing of your emails.

DETAILED REPORTS accessible to your applicants.

EASY DEPLOYMENT because there is nothing to install on the users' workstation.

INSTANT ACCESSIBILITY to open service calls allows applicants to stay informed about finished work related to their request, and this at any point of time.

Internal... Since 1989