

WEB Access

(For service calls – buildings)



A simple and effective
tool for your clients!

Manager/coordinator:

BENEFIT of complete tracking of hours
and costs incurred on the work.

UTILIZE a simple and intuitive interface
for channeling all maintenance requests.

ENJOY fast follow-up communications
between the requestor and the coordinator.

Requestor :

CREATE a service request with ease by
identifying your needs through the selection
of one of the pre-defined tasks.

ACCESS a history of all requests made.

Internal management solutions...
Solutions tailored to your needs!

NEVER FORGET another call with **Internal Maintenance**.

OPTIMIZE time for your employees and clients
by offering the opportunity to enter maintenance
requests themselves through the use of a simple
but powerful web tool.

ALLOW your customers to stay informed on
the progress of the work by accessing an effective
and easy to use graphical tool.

NORMALIZE and create a quick entry by using
standard tasks.

OBTAIN statistics on each of your customers.

SPECIFIC ADVANTAGES

COMPLETELY configurable.

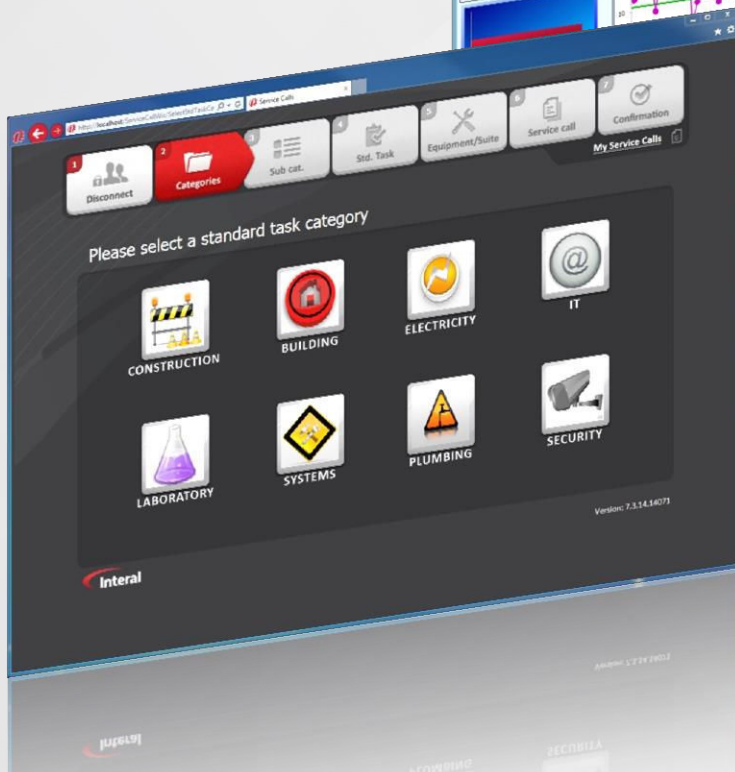
PERSONALIZE with your logo and colors.

SECURED client access, each with their own unique username and password.

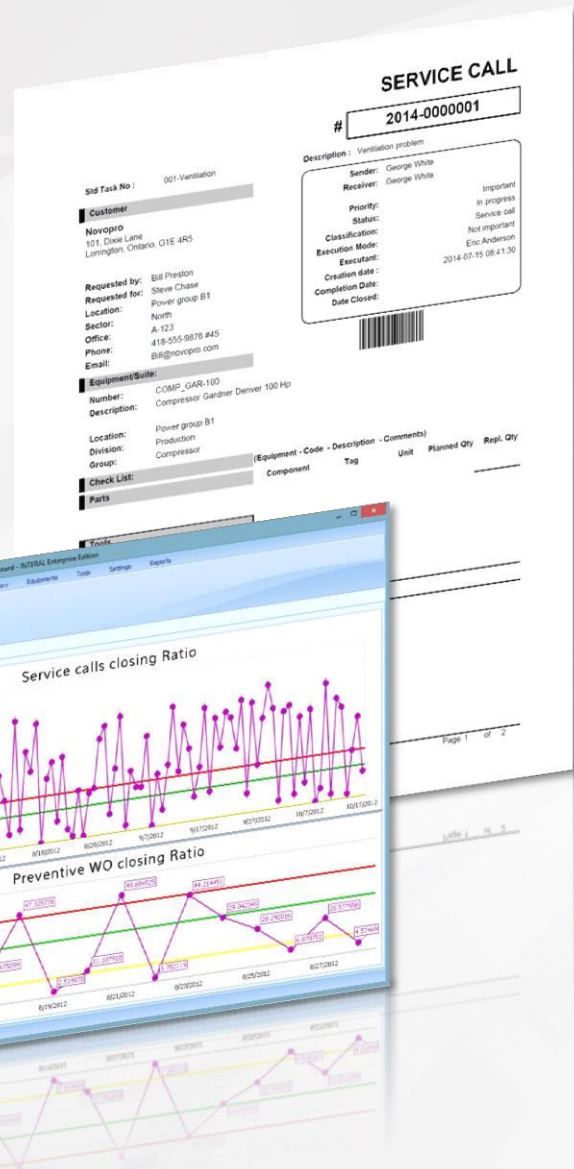
COMPLETELY integrated in the **Internal Maintenance** database.

Standardization through quick entry, pre-configured tasks.

OBTAIN statistics on each user of every client.



INSTANT ACCESSIBILITY to open service calls allows clients to stay informed about finished work related to their request at any point of time.



CAPABILITY to send to your mobile device.

AUTOMATIC routing of your emails.

DETAILED REPORTS accessible to your clients.

EASY DEPLOYMENT because there is nothing to install on the client's side.

Internal... Since 1989